



PORT INFORMATION - VENICE (FUSINA – ROPORT MOSS FERRY), ITALY

For any day of travel concerns you may have, please contact:

| LOCATION | CONTACT TYPE | TELEPHONE |
|--|---|-------------------|
| Day of travel: flight disruption, trip interruption | | |
| North America: | Azamara Customer Service | +1 (855) 292-6272 |
| UK: | Azamara Customer Service | +44 (344) 4934016 |
| Australia: | Azamara Customer Service | +61 (1800) 960810 |
| New Zealand: | Azamara Customer Service | +64 (800) 433505 |
| Germany: | Azamara Customer Service | +49 8001817773 |
| Denmark/Norway/Sweden: | Azamara Customer Service | +45 80820997 |
| Day of travel: embarkation inquiries or Azamara transfer services | | |
| Trumpy Tours: | Local Meet & Greet | +39 340 8620897 |
| Azamara Air Department: | Flight information for flights booked through Azamara | +1 (954) 687 1074 |

As of September 1, 2024 Sailings, guests will proceed to the new Ro-Port Mos Ferry Terminal for check-in formalities.

PORT INFO:

- **ADDRESS :** ROPORT MOSS FERRY, Via Autostrade del Mare, Venezia 30176

Due to new security regulations, all check-in luggage must be labeled with your full name, cabin number, and ship/sail date prior to arrival. Failure to have this information ready upon arrival may result in delays.

AIRPORT: Venice Airport

- **ADDRESS:** Viale Galileo Galilei, 30,30173 Venezia (VE)

NEW VENICE ENTRY FEE:

- **Website:** Homepage | [Contributo di Accesso \(cda.ve.it\)](http://Contributo di Accesso (cda.ve.it)) or www.cda.ve.it
- **What is the Access Fee?**

The charge is €5 per person for anyone over the age of 14 to enter the fragile lagoon city.

The goal for the new fee is to encourage visitors to stay longer, reduce overcrowding and make Venice more hospitable for its permanent residents

- **How to pay the Access Fee?**

This tourist and entry tax to Venice will be payable on the dedicated website <https://cda.ve.it/en/> which will issue a QR code to be presented in the event of an inspection.

Therefore, there will be no counters, barriers or other turnstiles to control the tax. The checks will be carried out randomly in Venice by municipal agents.

- **Who has to book a ticket to visit Venice?**

Travellers planning on visiting the historic city of Venice will have to register their visit, although those staying the night do not have to pay the entry fee.

Visitors arriving by both public transport and private methods must pre-book.

- Visitors who arrive without booked and paid will have to pay the full €10 fee and are subject to fines from €50 to €300.
- Visitors are encouraged to book in advance as ticket prices could be lower.

Those visiting the surrounding islands such as Burano and Murano will also have to register and pay. Only one ticket and payment is required for those travelling to multiple islands, including Venice.

Some day trippers are exempt from paying the entry fee, although they will still have to book. These include residents of the Veneto region, students, and those visiting family members in the city.

The local council has previously emphasized that there will be no limit to visitor numbers, only an increase in the entry fee should a certain number of visitors be reached on a particular day.

- **What will the entry fee go towards?**

The fee is "not a tool for making cash," the city said in a statement.

Aside from the costs of running the system, any proceeds from the entry fees will go towards services that help the residents of the city. These include maintenance, cleaning and reducing living costs.

- **Exemptions**

With the Exception of the categories born and residents in the Municipality of Venice:

- Children under the age of 14
- Disability Card holders and their accompanying caregivers
- Members of the Armed Forces and the Police

People who fall into the Exempt category must compulsorily register without having to proceed with the payment.

USEFUL INFORMATION: To stay informed about the cruise details and requirements please ensure to review the information available on our website links

- **TRAVEL ALERTS & UPDATES:** Boarding, Documentation & Itinerary Updates
<https://www.azamara.com/booked-guests/before-you-board/travel-alerts>
- **TRAVEL DOCUMENTS:** Passport, Visas & Vaccination requirements
<https://www.azamara.com/booked-guests/before-you-board/travel-documents>

AZAMARA AIR/SEA PARAMETERS: To purchase our transfers, your flights must meet our specific arrival and departure parameters. You must provide flight details at the time of purchase. Please note that any flights booked outside these parameters will result in forfeiting the transfer.

| Turn Port | Airport | Latest Arrival | Earliest Departure |
|-----------------|---------|----------------|--------------------|
| Venice / Fusina | VCE | 2:00 PM | 11:00 AM |

TRANSFERS :

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