



**PORT INFORMATION - VENICE (FUSINA – ROPORT MOSS FERRY), ITALY**

For any day of travel concerns you may have, please contact:

LOCATION	CONTACT TYPE	TELEPHONE
<b>Day of travel: flight disruption, trip interruption</b>		
<b>North America:</b>	Azamara Customer Service	+1 (855) 292-6272
<b>UK:</b>	Azamara Customer Service	+44 (344) 4934016
<b>Australia:</b>	Azamara Customer Service	+61 (1800) 960810
<b>New Zealand:</b>	Azamara Customer Service	+64 (800) 433505
<b>Germany:</b>	Azamara Customer Service	+49 8001817773
<b>Denmark/Norway/Sweden:</b>	Azamara Customer Service	+45 80820997
<b>Day of travel: embarkation inquiries or Azamara transfer services</b>		
<b>Trumpy Tours:</b>	Local Meet & Greet	+39 340 8620897
<b>Azamara Air Department:</b>	Flight information for flights booked through Azamara	+1 (954) 687 1074

**PORT INFO:**

- **ADDRESS :** ROPORT MOSS FERRY, Via Autostrade del Mare, Venezia 30176

**Due to new security regulations, all check-in luggage must be labeled with your full name, cabin number, and ship/sail date prior to arrival. Failure to have this information ready upon arrival may result in delays.**

**AIRPORT:** Venice Airport

- **ADDRESS:** Viale Galileo Galilei, 30,30173 Venezia (VE)

**AZAMARA AIR/SEA PARAMETERS:** To purchase our transfers, your flights must meet our specific arrival and departure parameters. You must provide flight details at the time of purchase. Please note that any flights booked outside these parameters will result in forfeiting the transfer.

Turn Port	Airport	Latest Arrival	Earliest Departure
Venice / Fusina	VCE	2:00 PM	11:00 AM

### **TRANSFERS :**

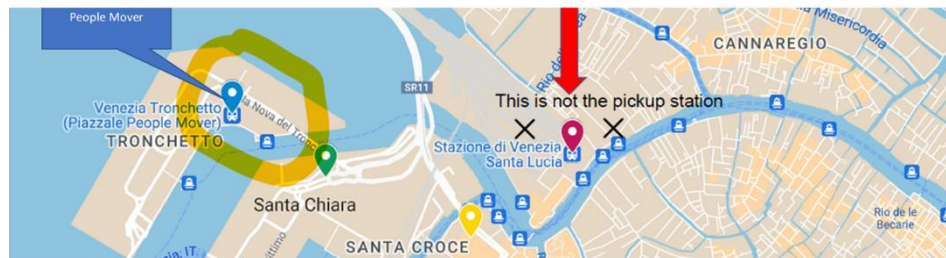
- To purchase any of our transfers please contact AZAMARA at <https://www.azamara.com/about-azamara/contact-us>

### **CITY PICKUP TRONCHETTO LAST PEOPLE MOVER STATION (FOR GUEST WHO HAVE PURCHASED THIS TRANSFER):**

- Guests will be met by escort no later than **12:00 PM, 12:30 PM and 1:30 PM**. Pickup times are subject to change.

### **INDEPENDENT TRAVELERS:**

- Consider taking a bus or People Mover to Tronchetto People Mover Station in Venice if you're heading to or from the city center. Land taxis are not always readily available at the pier, especially during disembarkation.



### **NEW VENICE ENTRY FEE:**

- **Website:** [Homepage | Contributo di Accesso \(cda.ve.it\)](https://www.cda.ve.it) or [www.cda.ve.it](https://www.cda.ve.it)
- **What is the Access Fee?**

5€ daily for those (age over 14 years) who pay the Access Fee by the fourth last day before the day of access and 10€ daily for those (age over 14 years) who pay the Access Fee after the fourth last day before the day of access. The amount is unique, for a single person and there are no reductions.

The goal for the new fee is to encourage visitors to stay longer, reduce overcrowding and make Venice more hospitable for its permanent residents

The Venice Access Fee will be in place for the following dates for 2025:

- Every Day from April 18th to May 04th, 2025

- From May 9<sup>th</sup> to July 27<sup>th</sup> the fee applies on Fridays, Saturdays and Sundays
- June 2<sup>nd</sup> (Republic Day)

- **How to pay the Access Fee?**

This tourist and entry tax to Venice will be payable on the dedicated website <https://cda.ve.it/en/> which will issue a QR code to be presented in the event of an inspection.

Therefore, there will be no counters, barriers or other turnstiles to control the tax. The checks will be carried out randomly in Venice by municipal agents.

- **Who has to book a ticket to visit Venice?**

Travellers planning on visiting the historic city of Venice will have to register their visit, although those staying the night do not have to pay the entry fee.

Visitors arriving by both public transport and private methods must pre-book.

- Visitors who arrive without booked and paid will have to pay the full €10 fee and are subject to fines from €50 to €300.
- Visitors are encouraged to book in advance as ticket prices could be lower.

Those visiting the surrounding islands such as Burano and Murano will also have to register and pay. Only one ticket and payment is required for those travelling to multiple islands, including Venice.

Some day trippers are exempt from paying the entry fee, although they will still have to book. These include residents of the Veneto region, students, and those visiting family members in the city.

The local council has previously emphasized that there will be no limit to visitor numbers, only an increase in the entry fee should a certain number of visitors be reached on a particular day.

- **What will the entry fee go towards?**

The fee is "not a tool for making cash," the city said in a statement.

Aside from the costs of running the system, any proceeds from the entry fees will go towards services that help the residents of the city. These include maintenance, cleaning and reducing living costs.

- **Exemptions**

With the Exception of the categories born and residents in the Municipality of Venice:

- Children under the age of 14
- Disability Card holders and their accompanying caregivers
- Members of the Armed Forces and the Police

People who fall into the Exempt category must compulsorily register without having to proceed with the payment.

**USEFUL INFORMATION:** To stay informed about the cruise details and requirements please ensure to review the information available on our website links

- **TRAVEL ALERTS & UPDATES:** Boarding, Documentation & Itinerary Updates  
<https://www.azamara.com/booked-guests/before-you-board/travel-alerts>
- **TRAVEL DOCUMENTS:** Passport, Visas & Vaccination requirements  
<https://www.azamara.com/booked-guests/before-you-board/travel-documents>