



PORT INFORMATION - VENICE (FUSINA – RO-PORT MOS S.C.p.A) , ITALY

For any day of travel concerns you may have, please contact:

LOCATION	CONTACT TYPE	TELEPHONE
Day of travel: flight disruption, trip interruption		
North America:	Azamara Customer Service	+1 (855) 292-6272
UK:	Azamara Customer Service	+44 (344) 4934016
Australia:	Azamara Customer Service	+61 (1800) 960810
New Zealand:	Azamara Customer Service	+64 (800) 433505
Germany:	Azamara Customer Service	+49 8001817773
Denmark/Norway/Sweden:	Azamara Customer Service	+45 80820997
Day of travel: embarkation inquiries or Azamara transfer services		
Trumpy Tours:	Local Meet & Greet	+39 340 8620897
Azamara Air Department:	Flight information for flights booked through Azamara	+1 (954) 687 1074

PORT INFO: Venice Ro-Port MoS S.C.p.A.

• **ADDRESS :** Via Autostrade del Mare nr.1, 30176 Venezia -Fusina

Due to new security regulations, all check-in luggage must be labeled with your full name, cabin number, and ship/sail date prior to arrival. Failure to have this information ready upon arrival may result in delays.

Important Notice

Do **NOT** go to “Terminal Fusina Venezia” — it's a **20-minute walk** from the correct cruise terminal, and **no shuttle or staff are available** from there.

Please ensure arrival at the **correct terminal location as listed above.**

See below map for reference



AIRPORT: Venice Airport

- **ADDRESS:** Viale Galileo Galilei, 30, 30173 Venezia (VE)

AZAMARA AIR/SEA PARAMETERS: To purchase our transfers, your flights must meet our specific arrival and departure parameters. You must provide flight details at the time of purchase. Please note that any flights booked outside these parameters will result in forfeiting the transfer.

Turn Port	Airport	Latest Arrival	Earliest Departure
Venice / Fusina	VCE	2:00 PM	11:00 AM

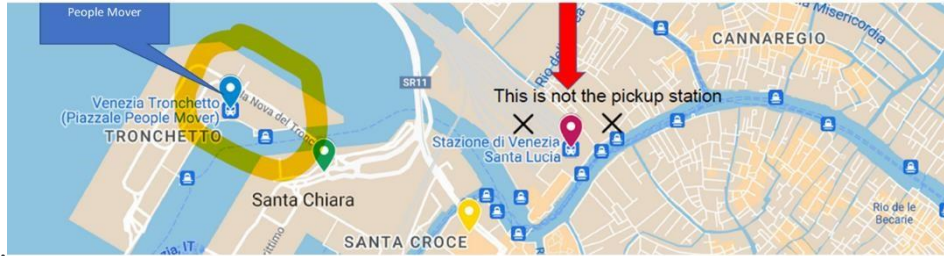
TRANSFERS :

- To purchase any of our transfers please contact AZAMARA at <https://www.azamara.com/about-azamara/contact-us>

CITY PICKUP TRONCHETTO LAST PEOPLE MOVER STATION (FOR GUEST WHO HAVE PURCHASED THIS TRANSFER):

- An Azamara Cruises representative will meet guests at 12:00 p.m., 12:30 p.m., and 1:30 p.m. at the Tronchetto People Mover Station.
- For Independent Travelers we recommend using the bus or People Mover to reach the

Tronchetto People Mover Station from the city center. Transfer will be available for purchase on the day of sailing, subject to space availability. Please note that land taxis may not always be readily available.



NEW VENICE ACCESS FEE:

Beginning April 2025, the City of Venice has introduced a mandatory Access Fee for occasional visitors entering the historic center on designated high-traffic days between 8:30 a.m. and 4:00 p.m. Please take a moment to review the guidelines below:

- **Access Fee Days**

The specific days when the fee applies are published in the official calendar, which can be found at [Venice Calendar for Access Fee](#), where you can also follow the instructions to process the payment, if required.

The information below applies only if your arrival or stay falls on dates when the Access Fee is in effect. If your travel dates do not fall within the designated Access Fee period, this information will not apply to your visit.

Even if you are exempt from paying the Venice Access Fee, you are still required to register in advance. All visitors must obtain a QR code as proof of registration, regardless of whether a fee applies.

- **If Venice is a Port of Call (Transit Day)**

No action is required on your part. Azamara Cruises has already arranged this for you to ensure a seamless visit to Venice. The covered areas are: All of Venice's historic center, such as the districts of San Marco, Cannaregio, Castello, Dorsoduro, San Polo, and Santa Croce.

- **If Venice is your Embarkation or Disembarkation Port**

If you are visiting Venice on this day, you must obtain and pay for an individual access pass.

- *Pre/Post Cruise Stays in Venice*

Azamara will not cover the Venice Access Fee for guests staying in Venice before or after the cruise. However, if you are staying overnight at a Venice hotel and have paid the local tourist tax, you are exempt from the fee.

After payment, please retain your proof of payment or exemption with you during your visit, as it may be requested by authorized personnel.

USEFUL INFORMATION: To stay informed about the cruise details and requirements please ensure to review the information available on our website links

- **TRAVEL ALERTS & UPDATES:** Boarding, Documentation & Itinerary Updates <https://www.azamara.com/booked-guests/before-you-board/travel-alerts>
- **TRAVEL DOCUMENTS:** Passport, Visas & Vaccination requirements <https://www.azamara.com/booked-guests/before-you-board/travel-documents>

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